

Validating your Covid-19 vaccination

Swoop's Guide to Completing the Chilean Vaccination Validation Form

Before you start

- The form typically takes **30 minutes to complete**
- The form is mostly in English, although some of the drop-down menus are still in Spanish (eg country names)
- We have been informed by our partners on the ground that validation can be applied for well in advance of your travel to Chile, not the 45 day-limit previously stated, so we recommend commencing your application as soon as possible

To complete the form, you will need:

- **A digital (scanned) copy of your passport**, ready to *upload* to the form
- **A digital photo of you with your passport** held just below your face and open on the identification page (clear instructions are given during the application process)
- **A digital copy of your Covid-19 vaccination certificate**, ready to *upload* to the form
- Your **passport details and vaccination certificate details**, ready to *enter into* the form

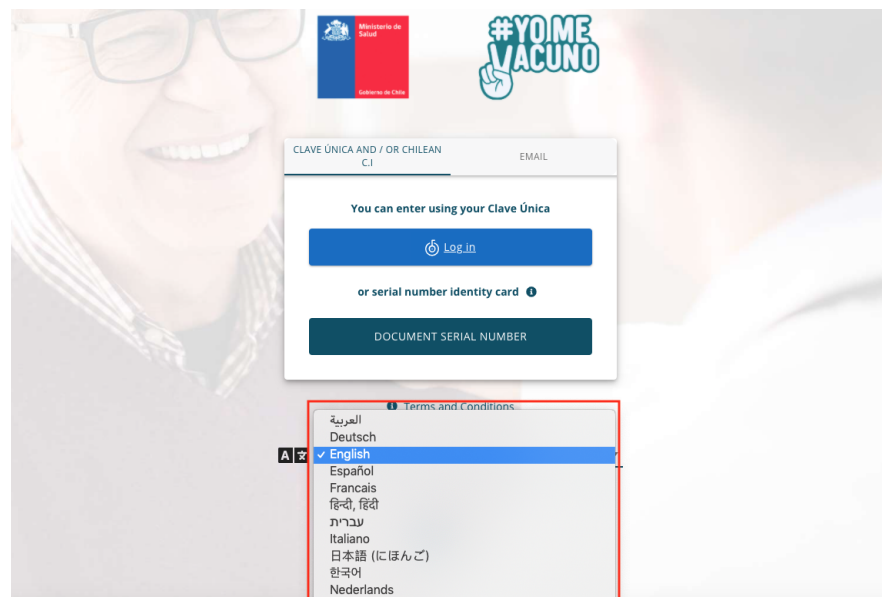
If you need assistance during the initial application stage, we'd be pleased to help. Once your application has been submitted and is in the hands of the Chilean authorities, however, we cannot provide any technical assistance or influence the speed or outcome of your application approval. Please contact the mobility pass providers directly using the help request form within the app or by dialling +56 22 8717800 (if calling from abroad) 800 123 668 (if calling from Chile).

Completing the form

1) Visit

<https://mevacuno.gob.cl>

and select your language from the drop-down list (15 languages are now available)



2) Register by selecting the email tab top right on the raised box in the centre of the screen. Once on this tab, you will see the option to ‘CREATE NEW ACCOUNT’ at the bottom of the raised box and register as a non-chilean user.

Enter your email address, create a password and click ‘CREATE ACCOUNT’.

3) You will be taken to your home screen and you will see that you need to verify your email address via the link sent to your email address from no-responder@mevacuno.cl

If the verification email does not arrive after a few minutes, check your Junk/Spam folder or request for it to be re-sent to you by clicking the ‘RESEND VERIFICATION’ button.

Open your email from no-responder@mevacuno.cl and follow the instructions to validate your email address.

4) Select 'MANUAL VERIFICATION' on your home screen.

The screenshot shows the 'My profile' page on the MeVacuno website. The left sidebar contains navigation links: 'My profile', 'My Campaigns', 'My agenda', 'My Vaccines', 'Validation', 'My Polls', 'About', and a language selector set to 'English'. The main content area is titled 'My profile' and 'Identity management'. A yellow banner at the top says 'Verify Identity' and explains that three mechanisms are available. The first two are 'ClaveÚnica' (official authentication) and 'DOCUMENT SERIAL NUMBER' (for Chilean national identity cards). The third, 'MANUAL VERIFICATION', is highlighted with a red box and explains that foreigners can verify their identity by sending an image of their ID or passport.

5) Verify your identity: you will be presented with your profile page, input your details as requested. Please note that country names may not appear in English. Any middle names you have should go after your first name in the 'Names' field, but you can leave the 'Second surname' field empty if you don't have one. **Ensure that your details are exactly the same as they appear on the passport that you will use for entering Chile.**

The screenshot shows the 'Identity Verification' page. It starts with a dropdown for 'Commune of residence in Chile' set to 'Not defined'. Step 4, highlighted with a red box, requires attaching a 'Photograph or scan of identity document' and a 'Photograph of you holding your identity document', each with a 'CARRY' button. Step 5, 'Explain your situation', has three radio button options: 'I got vaccinated in Chile and I want to see my vaccinations', 'I am going to travel to Chile and I want to validate vaccines from abroad', and 'Other reason (specify in the box below)'. Below this is a text area for 'Current state of affairs' and 'Explain your situation here'. Step 6, 'Indicates a contact phone number', is partially visible at the bottom.

6) Upload a photo of your passport and also a photo of your face with your passport held directly below your face – please make sure your face and passport occupy as much of the photo as possible and take the photo against a plain white background. The passport should be open on the identification page. The recommended format is a jpeg, HEIC and PDF formats are not accepted. To upload these files you must click on the ‘CARRY’ buttons.

Once uploaded, your files will appear as follows:

MeVacuno

mevacuno.gob.cl

Identity Verification Online

Undeclared identity

My profile
Identity & contact

My Campaigns
Statement of intent

My agenda
Manage your hours

My Vaccines
Proof of vaccination

Validation
International vaccines

My Polls
Adverse effects

About
mevacuno.gob.cl

English

MeVacuno 1.32.19

SIGN OUT

Commune of residence in Chile:
Not defined (Search commune)

4.- Attach a picture of your ID and a current photo of you holding your ID to your chin.

Photograph or scan of identity document CHANGE

Photograph of you holding your identity document CHANGE

5.- Explain your situation.

☐ I got vaccinated in Chile and I want to see my vaccinations

☐ I am going to travel to Chile and I want to validate vaccines from abroad

☐ Other reason (specify in the box below)

Current state of affairs
Explain your situation here

6.- Indicates a contact phone number.

7) You will see that your identity verification is ‘In evaluation’. You will also see the next step in the process, which is to **validate your vaccinations**.

MeVacuno

mevacuno.gob.cl

My profile
Identity management

Gobierno de Chile

ClaveÚnica

Official authentication mechanism of the Chilean government, available to **Chileans** and **residents of Chile**

DOCUMENT SERIAL NUMBER

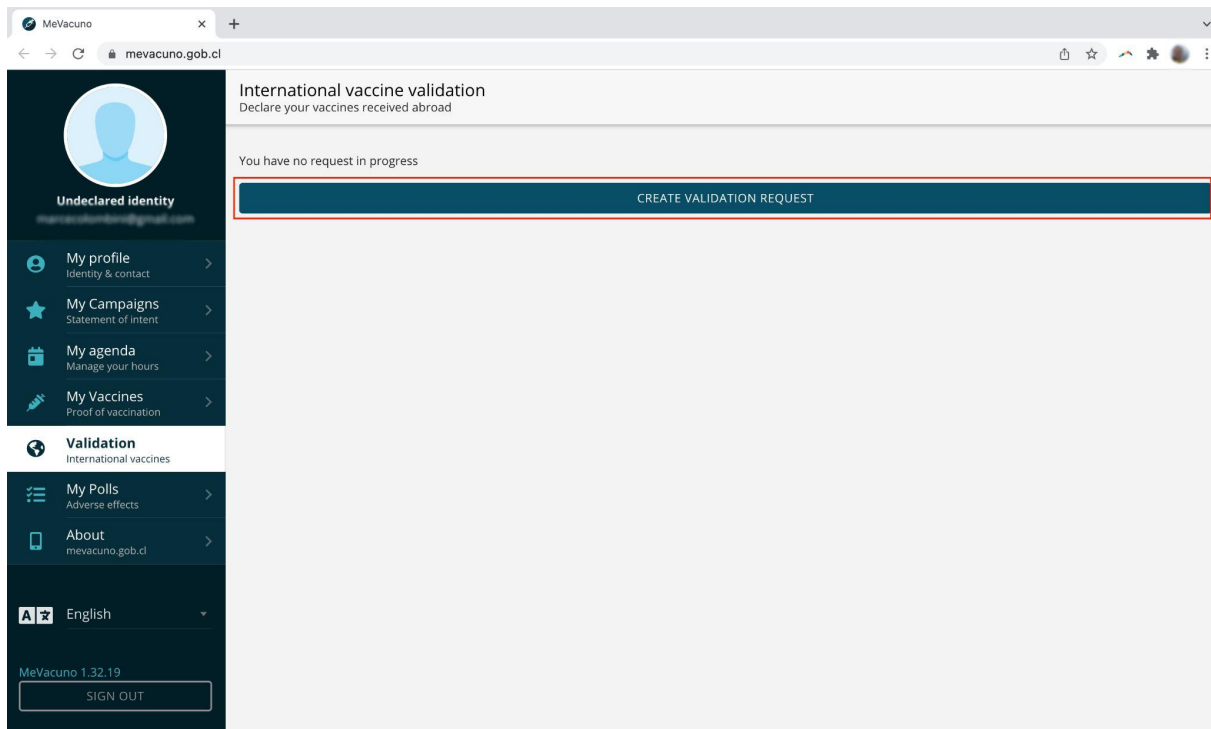
If you have a **Chilean national identity card**, you can verify your identity with your RUN and the document number.

Sent on December 11, 2021
Manual verification In evaluation

If you are a **foreigner**, you **do not have a Clave Única or Chilean Identity Card**, you can verify your identity by sending an image of your identity document or passport

Do you want to validate vaccines that you received outside of Chile? Go to the Menu **VALIDATION** of vaccines received abroad.

Once you have clicked through, you will need to click on the large 'CREATE VALIDATION REQUEST' button.



8) Enter your vaccination details: You will be asked to input your vaccine details and upload your certificate(s).

Once uploaded, your files will appear as follows:

Validation Request
of vaccines received abroad

Vaccines to validate

Vaccination date	Vaccine	Administration country	Establishment	Batch	Action
13/05/2021	SINGPHARM - Sinopharm	Argentina	Hospital Dr. A. Isola, Puerto Madryn, Chubut	2021030203	Edit >
13/11/2021	ASTRAZENECA - AstraZeneca	Argentina	Hospital Dr. A. Isola, Puerto Madryn, Chubut	2021030203	Edit >
14/04/2021	SINGPHARM - Sinopharm	Argentina	Hospital Dr. A. Isola, Puerto Madryn, Chubut	2021030203	Edit >

Documentos a adjuntar:

- Identity document Passport / DNI (only in the case of having received the vaccination with a different document than the one used to declare your identity in the My Profile option on the left side menu)

Supporting documents for your vaccination (required)

COVID-19 Vaccination Record Card

Please keep this record card, which includes medical information about the vaccines you have received.
Por favor, guarde esta tarjeta de registro, que incluye información médica sobre las vacunas que ha recibido.

Last Name	First Name	MR
DOE	JANE	9876543210

Proof of vaccination and attached documents (minimum 1 file) (only images and PDF files)

Marcelo-Raquel-COLIMBRE - Carnet unico de vacunacion.pdf

+ ADD VACCINE

+ ADD FILE

9) Click, on ‘Send to Review’ to finalise the application process. Once submitted, it will appear like this. Congratulations, you’ve now completed your vaccination validation form!

International vaccine validation
Declare your vaccines received abroad

Application in progress

Created on 12/11/21, 18:14:57
3 declared vaccines
This request is still waiting for some validator to take a verdict
On hold

[View >](#)

10) Check your inbox (and your Spam/Junk folder) for a confirmation email to say that your application has been received and is being processed.

----- Mensaje reenviado -----
De: <sw-reply@mevacuno.gob.cl>
Fecha: El sáb, 11 dic, 2021 a la(s) 18:34
Asunto: Solicitud ingresada
Para: <sw-reply@mevacuno.gob.cl>

Estimado/a Solicitante: [\[REDACTED\]](#)

Su solicitud de validación de vacunas recibidas en el extranjero para obtener su Certificado de Vacunación ha sido ingresada con éxito. Dentro de los próximos días recibirá un correo con información sobre el estado de su requerimiento, o puede ser revisado en mevacuno.gob.cl con su cuenta de usuario.

Importante: completar este formulario no significa que usted tiene el Pase de Movilidad aprobado automáticamente, es necesario que el Ministerio de Salud valide su información, lo cual será informado mediante un correo en los próximos días.

Esta solicitud puede ser atendida alrededor de 14 días.

Atentamente

Dear Applicant: [\[REDACTED\]](#)

Your request for validation of vaccines received abroad to obtain your Certificate of Vaccination has been entered successfully. Within the next few days, you will receive an email with information about the status of your request or you can check it on mevacuno.gob.cl with your user.

Important: completing this form does not mean that you have the Mobility Pass automatically approved, it is necessary for the Ministry of Health to validate your information, which will be informed in the next few days.

This request can be attended to around 14 days.

Sincerely



**CENTRO DE REGISTROS
DE VACUNAS COVID-19**
Departamento de Inmunizaciones

If you'd like to unsubscribe and stop receiving these emails [click here](#).

You can check the status of your application at any time, by logging back in via <https://mevacuno.gob.cl>